

September 12, 2013 Update on the Clinical Visioning Session CST Key Themes



More on the Clinical Visioning Session

The Clinical and Systems Transformation (CST) project continues to gain momentum in all three participating organizations. The Project Management Office has been organizing numerous staff engagement meetings, Cerner module demonstrations, and information workshops.

As reported in the last CST Bulletin, a key step in our progress was the August 22nd clinical visioning exercise. Developing and finalizing a clinical vision is a critical and foundational step for the project; it will guide us in CST's next phase: Design/ Build/Integrate (DBI).

The exercise was attended by a patient representative as well as people from across VCH, PHC, PHSA, and Lower Mainland Consolidated departments—over 70 in total!

Attendees participated in a number of discussions, which were informed by creative activities including poems and "imaging" to help identify common themes.

The key themes that emerged are consistent with what the CST project engagement and planning has demonstrated so far. You can read these themes in the sidebar.

Key results

This interactive work session resulted in:

- Key clinical vision themes
- Proposed taglines for the project, which take into consideration the visions and taglines of the participating organizations
- Graphical representation of the clinical vision from artist Sam Bradd (pictured above)

Key themes

- 1. Patient safety
- 2. Patient-centred care
- Access to information and clinical services (mobile workflow)
- 4. Quality of care and services
- 5. Efficiency: Reduce duplication and paper
- 6. Efficiency: Create more time for patients
- 7. Integration: Real time communication between health care providers/staff
- Single health record for a patient that is accessible by all
- 9. Evidence informed care and building best practices
- **10.** Continuity of care
- 11. Seamless patient experience
- 12.Improved workflow for provider and patient
- 13. Forward thinking and continuous improvement

To finalize this work, a smaller group from the visioning session will develop the themes into a vision statement and related branding.

Once the group feedback is collected, the statement will be refined for sharing broadly throughout our organizations.

Questions? Contact your CT Leads.

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