

CST News

October 10, 2013

Strategy & Verification Update

Carla Gregor and Carole Gillam join CST

New Members of the CST Team



Carla Gregor has been appointed Vice President, Clinical and Systems Transformation (CST) and Special Projects for PHSA.

In this role, Carla is accountable for ensuring that PHSA achieves the targets for its contractual project deliverables on time and on budget. As Executive Sponsor for the CST Project, Carla will also represent PHSA at the Executive Steering Committee, Joint Executive Committee, and Project Board meetings.

Carla has a wealth of experience in senior leadership roles over the last 15 years. Most recently, she was CEO, Good Sa-

maritan Society, a non-profit organization that delivers seniors care and housing in 21 communities throughout BC and Alberta. Prior to that, Carla was a Vice President with Providence Health Care. In the past, Carla has had responsibility for providing strategic and operational leadership in the areas of health information and business and clinical systems.

Vancouver Coastal Health Leadership Change

Carole Gillam has accepted the role as Interim Executive Director for CST, replacing Karin Olson, who has left VCH for a new challenge in Ontario. Carole brings over 30 years of experience across the VCH continuum of care to the role and is leaving her position as Executive Director of Primary Care to join CST.

Carole is a relationship-builder; she is a passionate advocate for communication and collaboration. As the VCH lead for Regional Primary Care, Carole was a key figure in reaching out to family physicians and then developing robust Divisions of Family Practice across VCH. She also worked closely with our Community of Care leaders to create the Collaborative Services Committees that continue to provide a forum for meaningful, local-level collaboration.

Carole's vision and leadership were pivotal in establishing a sustainable Integrated Primary and Community Care portfolio within our health authority. She brought together the multitude of stakeholders necessary to improve patient care through an integrated approach to care across the continuum.

VCH is recruiting for a permanent replacement for this position.

S&V Update

PHC, PHSA, and VCH planning efforts with our vendor partner, Team IBM, during the current Strategy and Verification (S&V) phase will continue for the upcoming weeks and into fall.

The S&V phase is a comprehensive process to refine the scope of the work, inform the roadmap for CST implementation, and determine the resources we'll need to achieve our CST vision over the next five to ten years.

Planning to this point has included comprehensive data gathering, staff and program engagement, and Cerner demos and workshops, resulting in important feedback, new information, and insights, which requires an update to the project planning.

Based on the scoping exercise, we are also looking to conclude the planning for ambulatory care and the pharmacy supply chain. In addition, we have struck an oncology task force to further examine the scope and functional requirements for this complex area of care.

Thus, this work requires further validating and updating of the project's resource requirements, the transformation roadmap, and the project implementation schedule, as well as finalizing the clinical vision.

Given the complexities of the initiative, we are working closely with Team IBM to ensure all the remaining deliverables meet agreed upon thresholds and outcomes.

Thank you for your continued engagement and feedback toward a successful completion of this phase.

Clinical Transformation Leads

Chief Medical Information Officers

PHC Grant McCullough GMcCullough@providencehealth.bc.ca	PHSA Vicky Crompton Vicky.Crompton@phsa.ca	VCH Carole Gillam Carole.Gillam@vch.ca	VCH/PHC Dr. Bruce Long Bruce.Long@vch.ca	PHSA Dr. Alain Gagnon Alain.Gagnon@phsa.ca
--	---	---	---	---