## Memorandum

Date: March 11, 2015

To: PHC & VCH Physicians

From: Naomi Brooks, Director, Lower Mainland Health Information Management Transcription Services

Re: Front End Speech Recognition (FESR) Webinar Demos

Based on clinician feedback, we are pleased to provide additional demos via webinar to experience how the M\*Modal Front End Speech Recognition functionality works.

FESR is the technology whereby speech is translated into text in real time. Dictating authors can utilize any computer which is setup with the FESR software and has a hand-held microphone installed. As the physician dictates they can immediately review, edit, and sign the report.

Front end speech recognition is well suited for those physicians who have a clinical/workflow requirement to have reports transcribed on a STAT basis, and/or those physicians who wish to have full control over the creation, quality and distribution of their reports. One of the key benefits of using FESR is a high level of personal customization decreasing the total amount of dictation needed.

A value-add is the ability to use FESR in other applications on the same PC. This functionality would allow you to simply place your cursor in any document, email, or clinical information system and speak – your speech will be translated into text.

Qualified candidates will need to have a minimum dictation quality score and dictation volume in order to maximize the voice recognition functionality. Your existing speech profile based on your current dictation practice is pulled in to this application which allows for a higher voice recognition rate.

Please join <u>ANY</u> of the scheduled live Fluency Flex (M\*Modal's FESR software) demonstration webinars to learn more about this new functionality.

## **FESR Webinar Schedule**

Date	Time	Webinar Link	Teleconference Line
Mon. March 16	8:00 am - 8:30 am	https://global.gotomeeting.com/join/213595845	1-877-672-5646 ID 3291#
Tue. March 17	7:30 am - 8:00 am	https://global.gotomeeting.com/join/572118781	1-877-672-5646 ID 3291#
Thur. March 19	12:00 pm - 12:30 pm	https://global.gotomeeting.com/join/757809389	1-877-672-5646 ID 3291#
Tue. March 24	2:00 pm - 2:30 pm	https://global.gotomeeting.com/join/873559261	1-877-672-5646 ID 5695#
Fri. March 27	8:00 am - 8:30 am	https://global.gotomeeting.com/join/961106853	1-877-672-5646 ID 5695#
Fri. March 27	3:00 pm - 3:30 pm	https://global.gotomeeting.com/join/603674837	1-877-672-5646 ID 5695#

These webinars are accessed via a computer of your choice and the audio is via the telephone (toll free number). We **strongly** encourage you to log-on to the webinar PRIOR to the session start time to ensure you are able to access the presentation successfully. <u>Please RSVP to Kelly Thompson</u> <u>kthompson@providencehealth.bc.ca with preferred date & time.</u>

Contact Transcription Services, (604) 806-9696, transcriptionalerts2@vch.ca for assistance.

## **Questions?**

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