

True North Takeaways

Here are the top four takeaways from today to share with your teams. Got questions or great ideas? Contact me at: Mary.Ackenhusen@vch.ca.

True North priorities

Thanks to all of you, we performed well against our three strategic priorities last year. These priorities—part of our True North goals and objectives—will continue to guide us as we move ahead, especially when we need to make tough decisions:

1. Clinical and Systems Transformation (objective 1.2)
 2. Operational Excellence (objective 2.2)
 3. Staff and Physician Engagement (objective 3.1)
- >> Our True North strategic framework is on VCH Connect: http://vch-connect/about/strategic_planning

Ministry of Health priorities

The Ministry of Health is pushing to create a truly integrated system of health care that works for patients and not just for us. The three new priorities closely align with the work we have underway at VCH:

1. Effective primary and community care to reduce acute care and emergency department use
 2. Timely access to surgical care
 3. Effective and sustainable rural health service
- >> The Ministry of Health's paper "Delivering a Patient-Centred, High Performing and Sustainable Health System in B.C." is available online: www.health.gov.bc.ca/library/publications/year/2015/delivering-patient-centred-health-BC.pdf

Clinical and Systems Transformation (CST)

The CST project remains a top priority for VCH, the Provincial Health Services Authority and Providence Health Care. It's in our patients' best interest to have a single electronic health record and standardized clinical practices—and that requires a single instance of the Cerner system across our organizations.

Deciding to part ways with Team IBM was the right thing to do. We are committed to learning from our experience so far and implementing the project on a timeline that gives us the clinical outcomes we need. A transition plan is in the works to ensure a smooth knowledge transfer from IBM to the health organizations.

>> For more information, including the latest memos, visit: <http://cstproject.ca/whats-new/cst-updates>

Resources and reminders

True North Forum survey: We want to hear about your experience attending the True North Forum so we can continuously make improvements. Please take five minutes to share your feedback before Friday, May 15th.

>> Take the survey: <http://bit.ly/1Ka3V3a>

VCH News Radio podcast: We produce two shows that you can listen to at your convenience:

Straight Talk with Mary Ackenhusen: This month, Mary talked about her first year as CEO.

True North Now: The last show talked about providing the best care, with interviews of staff across VCH.

>> Missed any podcasts? Go to Up for Discussion: <http://vchblogs.ca/tag/podcast> or subscribe to VCH News Radio in iTunes.

