

ROP Fact Sheet: Infusion Pumps Training

Accreditation Canada defines a Required Organizational Practice (ROP) as an essential practice that organizations must have in place to keep patients/clients/residents safe and reduce risk.

ROP Definition:

The organization provides ongoing, effective training for service providers on all infusion pumps.

The more types of infusion pumps there are within an organization, the more chance there is for a serious error. To minimize risk, staff and service providers receive ongoing, effective training on infusion pumps, covering client clinical needs, staff competency, staff continuity, infusion pump technology, and the location of the pumps (eg. hospital, community, home). This training is particularly important given that many service providers often work at more than one health service organization, meaning they need to be competent in using many different types of infusion pumps.

Meeting this ROP: what compliance looks like:

Nurses require education and training every 2 years to maintain their competence in using all infusion pumps safely. In Coastal, there are different types of education available for both new and existing staff to ensure competency is maintained.

Infusion Pump Training Available to Staff

1. Online Module

When a nurse is hired, he/she will complete an online education module related to the specific infusion pump(s) used on his/her unit. Nurses also have the option of reviewing the online modules during their competency renewal.

2. In Class Infusion Pump Training

'Hands on' large volume infusion pump training is offered either monthly or biyearly for new nurses and/or nurses who require a renewal. There are sites who schedule their training dates on CCRS. Check with your site for the sign up process.

3. Unit based Education

Educators provide 'just in time' education with nurses requiring unit based support with all infusion pumps. Peer to Peer checklists are available to support nurses to complete their competency renewal.

4. Documentation

Your manager and/or educator will track your completed infusion pump training either online (if you have completed a course on CCRS) or by documenting it manually when you have attended or completed training.



What You May Be Working On:

- Keeping up the good work** – consistency is key, and keeping patients safe is a job that is never finished.
- Involving patients/families as partners in care** – continue to engage them in their role in safety, and encourage being actively involved and asking questions.

Surveyors could ask:

- Do you use infusion pumps?
- Would you please show me how?
- How were you trained on how to use infusion pumps?
- How long ago did you receive this training?
- How often is the training updated?
- If you do not use infusion pumps, and a client requires intravenous therapy, what is your course of action?
- How does your organization track your training and ensure you have met core competency requirements?

Accreditation on VCH Connect: <http://vch-connect/programs/gps/accreditation/Pages/default.aspx>