

Fundraiser for Vancouver Acute Volunteer Resources
VCH 2015-16 VSO TICKETS TERMS OF SALE

ELIGIBILITY: VCH employees, physicians, residents, students, volunteers and the staff of our contractors are eligible to purchase VSO tickets from Vancouver Acute Volunteer Resources.

FOR SALE: Through the Health Arts Society, the Vancouver Symphony Orchestra has generously provided Volunteer Resources with a limited number of tickets to each of 11 VSO events in the 2015-16 season. To raise money for various causes within Vancouver Acute and Residential Care facilities, Volunteer Resources VA is offering to sell these tickets to eligible personnel. All tickets are offered on a first-come, first-served basis, while supplies last. Each buyer may purchase a maximum of 4 tickets to each event.

TO ORDER TICKETS: Buyers must complete the VCH 2015-16 VSO TICKETS ORDER FORM and return it by email to vhvolunteer@vch.ca. To avoid glitches that may result from incompatible computer systems, buyers should first print the form, then complete it by hand (legibly), scan it as a PDF, and return it as an attachment to your email. The form you return must include the number of tickets you wish to purchase to each event, the total amount you wish to pay for the tickets ordered (at \$10.00 per ticket), your full name, contact information, and credit card information - including your signature. No PST, GST or additional handling fee over and above the prices listed on that form will be charged. Payment will not be accepted by cash, cheque, debit card or money order. Your credit card information will be handled in accordance with VCH privacy policies, will only be seen by VCH employees, and will only be stored on secure VCH computers.

IF AN EVENT IS SOLD OUT: Those whose order cannot be filled will be notified by email.

TO PICK UP TICKETS: Those whose orders can be filled will have their credit card payment processed, and will receive an email indicating when the tickets will be available for pick-up. Tickets must be picked up at the CIBC Patient and Family Information Centre in the Jim Pattison Pavilion of Vancouver General Hospital during the CIBC Centre's regular hours:

Monday – Wednesday	1000-1700	(closed for lunch 1230-1330)
Thursday	1100-1800	(closed for lunch 1230-1330)
Friday	1000-1700	(closed for lunch 1230-1330)
Stats and weekends	Closed	

Buyers must pick up the tickets in person, or must indicate on the VCH 2015-16 VSO TICKETS ORDER FORM who they have delegated to pick up the tickets for them. Those who pick up the tickets must produce photo ID with their full name on it (VCH ID is not sufficient because it only provides the first name). Tickets will not be sent to buyers via courier, internal mail, or by any other means.

ALL SALES ARE FINAL: Once a buyer's credit card payment has been processed, there will be no returns, refunds or exchanges on the tickets. If, after purchasing these tickets, you find you cannot use them, please just give them to a friend or family member. Buyers must not attempt to re-sell the tickets or to seek a refund from the VSO or a ticket vendor. This could be deemed to be scalping and could threaten the future of our collaboration with the VSO. Submission of the VCH 2015-16 VSO TICKETS ORDER FORM to Vancouver Acute Volunteer Resources constitutes acceptance of these terms. If you have any questions about these terms, please email the manager of Vancouver Acute Volunteer Resources: greg.terpenning@vch.ca

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VCH 2015-16 VSO TICKETS ORDER FORM

NAME	EMAIL	PHONE
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EVENT	VENUE	DATE	START TIME	PRICE PER TICKET	# OF TICKETS*	OFFICE USE ONLY
Choral Masterpiece: Faure Requiem	Orpheum	Sat., Nov. 21	8:00pm	\$10.00		
Choral Masterpiece: Faure Requiem	Orpheum	Mon., Nov. 23	8:00pm	\$10.00		
Louis Lortie / Saint Saens: The Egyptian Concerto	Orpheum	Sat., Jan. 30	8:00pm	\$10.00		
Louis Lortie / Saint Saens: The Egyptian Concerto	Orpheum	Mon., Feb. 1	8:00pm	\$10.00		
Exhilarating Soundscapes: Milhaud / Britten / Glass / Stravinsky	Chan Centre	Fri., Feb. 19	8:00pm	\$10.00		
Exhilarating Soundscapes: Milhaud / Britten / Glass / Stravinsky	Chan Centre	Sat., Feb. 20	8:00pm	\$10.00		
Victoria Symphony	Orpheum	Sun., April 3	2:00pm	\$10.00		
Isabelle Faust: Bartok Violin 2	Orpheum	Sat., April 30	8:00pm	\$10.00		
Isabelle Faust: Bartok Violin 2	Orpheum	Mon., May 2	8:00pm	\$10.00		
Mahler's Tragic Symphony	Orpheum	Sat., June 4	8:00pm	\$10.00		
Mahler's Tragic Symphony	Orpheum	Mon., June 6	8:00pm	\$10.00		

The total amount to be charged to my credit card =

\$

OFFICE
USE ONLY

CREDIT CARD (circle)	EXP DATE (mm/yy)	CREDIT CARD NUMBER
VISA	___ / ___	_____ - _____ - _____ - _____
MASTERCARD	___ / ___	_____ - _____ - _____ - _____
NAME ON CREDIT CARD (please print)		
AUTHORIZED SIGNATURE		

DELEGATE (optional): will pick up my tickets for me.

PRINT full name of your delegate (must bring photo ID)

*** NOTE: EACH BUYER MAY PURCHASE A MAXIMUM OF FOUR TICKETS TO EACH EVENT LISTED.**

WHEN COMPLETE, EMAIL TO vhvolunteer@vch.ca

INCLUDE 'VSO' IN THE SUBJECT LINE