

True North Now

VIDEO DISCUSSION GUIDE

Use the True North Now video as a conversation starter within your own team. Watch online at:

<http://vchnews.ca/TrueNorthNow>

Whether you're mid-way through big plans to tackle our priorities or searching for small ways to make a meaningful contribution, this discussion guide can be a handy tool to bring voice to the ideas of everyone, for the benefit of our patients.

What you do with your team's feedback—or even your individual ideas—is up to you. Maybe you use it for inspiration within your own team or unit, or course-correct on a project you weren't sure about, or maybe you land on something really creative and fire off an email to our CEO, Mary Ackenhusen at mary.ackenhussen@vch.ca! You can also share your answers to these questions on VCH News at: <http://vchnews.ca/TrueNorthNow>

Whatever you do, be open to change and new ways of thinking as we work together to deliver the best, most innovative care and services for our patients, clients and residents.

1. What's your reaction to these priorities and strategies?
2. What are you doing now that you feel aligns with at least one priority or strategy?
3. Moving forward, how could your team "colour outside the lines" to provide even better care or service?
4. What might you need to make it happen?



Primary & Community Care



Rural Health Services



Surgical Services

