

VCH 2016 Accreditation Canada Worklife and Patient Safety Culture Survey Frequently Asked Questions

What is the VCH 2016 Accreditation Canada Worklife and Patient Safety Culture Survey?

- A survey questionnaire for VCH staff that asks about your work experiences and your perceptions and opinions of patient safety
- Developed by Accreditation Canada to address themes of worklife and patient safety culture
- In use across Canada by all health organizations participating in accreditation

Why does VCH do the survey?

- Allows VCH leadership to identify common themes in worklife and patient safety culture across VCH
- Helps inform VCH-wide strategies to improve the work environment and support safe, quality patient care
- An essential requirement of VCH 2016 accreditation

Who takes part in the survey?

- We want to hear from all regular full-time and part-time VCH staff.
- Participation is voluntary
- If you work at a VCH site, but are employed by another health authority (i.e. Lab, Pharmacy), you will not be receiving this survey, but may be involved in a similar one by your health authority.

How do I participate in the survey?

- You will receive an email through your VCH email address with a link to an online survey
- The survey is accessible from any computer with internet connection
- Please complete the survey by **May 27, 2016** to ensure that your response is counted in
- For questions or help with completing the survey, please email accreditation@vch.ca

What happens to my response?

- All responses are strictly confidential
- Your response will be summarized and reported together with other responses from your area in rollups of at least 5 responses, so that it is not personally identifiable
- All responses received are kept within VCH as confidential internal quality improvement data. No personal information leaves VCH!
- A VCH-overall summary report will be submitted to Accreditation Canada in preparation for our September 2016 site visit
- At all times your personal information is protected and stored on a secure VCH server. VCH collects, uses and shares personal information only in accordance with the BC Freedom of Information and Protection of Privacy Act.