

Fundraiser for VCH Volunteer Resources - Vancouver Acute and Residential Care  
**VCH 2016-17 CANUCKS TICKETS TERMS OF SALE**

**ELIGIBILITY:** VCH employees, physicians, residents, students, volunteers and the staff of our contractors are eligible to purchase Vancouver Canucks tickets from VCH Volunteer Resources VA.

**FOR SALE:** Volunteer Resources VA has purchased eight tickets to each of 41 Vancouver Canucks home games and is offering to sell these to eligible personnel. All these tickets are in the Upper Bowl, Section 325, Row 15 of Rogers Arena. All tickets are offered on a first-come, first-served basis, while supplies last. The prices listed on the attached order form are 15% below the face value of each ticket. No PST, GST, or handling fee over and above the prices listed on the form will be charged. Funds raised through the sale of these tickets support patient comforts and volunteer recognition.

**TO ORDER TICKETS:** To order tickets from Volunteer Resources VA, eligible personnel must complete and submit the VCH 2016-17 CANUCKS TICKETS ORDER FORM. To do this, print the form, complete it legibly by hand, scan and convert the completed form to a PDF and email it back to [vhvolunteer@vch.ca](mailto:vhvolunteer@vch.ca) as an attachment. Include the word CANUCKS in the subject line. Please note that a maximum of eight tickets is available to each game, and that the longer you wait to submit your order, the greater the chance that another buyer may have already purchased some or all of the tickets to any given game. A buyer's chance of getting tickets increases significantly if he/she indicates on the form their first, second or third choice of games. If the buyer's first choice is sold out, the buyer may still get their second or third choice. This also saves time, as in most cases the buyer should only have to send us one order form. We do not hold or reserve tickets. Only emailed orders will be accepted. Email keeps the buyer's credit card information secure and allows us to accurately track the order in which the forms arrive. We will only process orders written on the VCH 2016-17 CANUCKS TICKETS ORDER FORM. The form must include the number of tickets the buyer wishes to purchase to each game, and the total number of tickets the buyer wishes to purchase with the form they are submitting, as well as the buyer's full name, email address, phone number, credit card information, amount authorized, and signature. It is recommended that buyers follow the instructions above for completion and submission of the form. Our technology is dated. Trying to submit the form to us using more advanced methods than those described may prove to be unsuccessful and may simply delay the processing of your order. Volunteer Resources VA will respond to the sender via email, as soon as possible, indicating whether or not the order can be filled. Please allow up to a week for us to respond.

**TO PICK UP TICKETS:** Those whose orders can be filled will have their credit card payment processed, and will receive an email from us indicating when the tickets will be available for pick-up. Tickets must be picked up at the Volunteer Resources VA administrative offices in *Room 104A, on the main floor of the Doctor's Residence at VGH – 2775 Heather St. - between 10:00 and 16:00 Monday through Friday* (the office is closed on stat holidays). Please note that this is a different pick-up location than last year.

Buyers must pick up the tickets in person, or must indicate on the VCH 2016-17 CANUCKS TICKETS ORDER FORM who they have delegated to pick up the tickets for them. Those who pick up the tickets must produce photo ID with their full name on it (VCH ID is not sufficient because it only provides the first name). Tickets will not be sent to buyers via courier, internal mail, or by any other means.

**ALL SALES ARE FINAL:** Once a buyer's credit card payment has been processed, there will be no returns, refunds or exchanges on the tickets. Buyers who find they cannot use the tickets should not attempt to re-sell the tickets or to seek a refund from the Canucks or a ticket vendor.

We apologize if complying with these Terms causes any inconvenience for the buyer. Experience has proven that clarifying all of this in advance reduces the potential for miscommunication, and disappointment. If you have any questions about these Terms, please email the manager of Volunteer Resources VA: [greg.terpenning@vch.ca](mailto:greg.terpenning@vch.ca) Submission of the VCH 2016-17 CANUCKS TICKETS ORDER FORM to Volunteer Resources VA constitutes acceptance of these Terms.

**THANK YOU FOR SUPPORTING OUR PATIENTS AND VOLUNTEERS**

## VCH 2016-17 CANUCKS TICKETS ORDER FORM

CANUCKS v...	DATE	START TIME	PRICE PER TICKET	# OF TICKETS I WISH TO PURCHASE	ORDER OF PREFERENCE (1 <sup>st</sup> , 2 <sup>nd</sup> or 3 <sup>rd</sup> choice)	OFFICE USE ONLY
FLAMES	SAT., OCT. 15, 2016	7:00PM	103.28			SOLD OUT
HURRICANES	SUN., OCT. 16, 2016	7:00PM	76.93			SOLD OUT
BLUES	TUES., OCT. 18, 2016	7:00PM	76.93			SOLD OUT
SABRES	THURS., OCT. 20, 2016	7:00PM	76.93			SOLD OUT
SENATORS	TUES., OCT. 25, 2016	7:00PM	76.93			SOLD OUT
OILERS	FRI., OCT. 28, 2016	7:00PM	103.28			SOLD OUT
CAPITALS	SAT., OCT. 29, 2016	7:00PM	103.28			SOLD OUT
STARS	SUN., NOV. 13, 2016	1:00PM	90.53			
RANGERS	TUES., NOV. 15, 2016	7:00PM	90.53			
COYOTES	THURS., NOV. 17, 2016	7:00PM	76.93			
BLACKHAWKS	SAT., NOV. 19, 2016	7:00PM	127.93			
WILD	TUES., NOV. 29, 2016	7:00PM	76.93			
DUCKS	THURS., DEC. 1, 2016	7:00PM	90.53			
MAPLE LEAFS	SAT., DEC. 3, 2016	4:00PM	127.93			SOLD OUT
LIGHTNING	FRI., DEC. 16, 2016	7:00PM	90.53			
BLUE JACKETS	SUN., DEC. 18, 2016	1:00PM	76.93			
JETS	TUES., DEC. 20, 2016	7:00PM	76.93			
JETS	THURS., DEC. 22, 2016	7:00PM	90.53			
KINGS	WED., DEC. 28, 2016	7:00PM	103.28			
DUCKS	FRI., DEC. 30, 2016	7:00PM	120.28			
AVALANCHE	MON., JAN. 2, 2017	7:00PM	76.93			1 seat left
COYOTES	WED., JAN. 4, 2017	7:00PM	76.93			
FLAMES	FRI., JAN. 6, 2017	7:00PM	103.28			
DEVILS	SUN., JAN. 15, 2017	4:00PM	76.93			
PREDATORS	TUES., JAN. 17, 2017	7:00PM	76.93			
PANTHERS	FRI., JAN. 20, 2017	7:00PM	90.53			
SHARKS	THURS., FEB. 2, 2017	7:00PM	76.93			
WILD	SAT., FEB. 4, 2017	7:00PM	103.28			
FLAMES	SAT., FEB. 18, 2017	7:00PM	120.28			
FLYERS	SUN., FEB. 19, 2017	7:00PM	76.93			SOLD OUT
SHARKS	SAT., FEB. 25, 2017	7:00PM	120.28			
RED WINGS	TUES., FEB. 28, 2017	7:00PM	76.93			
CANADIENS	TUES., MARCH 7, 2017	7:00PM	127.93			SOLD OUT
ISLANDERS	THURS., MARCH 9, 2017	7:00PM	76.93			
PENGUINS	SAT., MARCH 11, 2017	7:00PM	127.93			SOLD OUT
BRUINS	MON., MARCH 13, 2017	7:00PM	90.53			
STARS	THURS., MARCH 16, 2017	7:00PM	76.93			
DUCKS	TUES., MARCH 28, 2017	7:00PM	90.53			
KINGS	FRI., MARCH 31, 2017	7:00PM	90.53			
SHARKS	SUN., APRIL 2, 2017	4:00PM	103.28			
OILERS	SAT., APRIL 8, 2017	7:00PM	120.28			

Total # of tickets I wish to purchase =  Total charge to my credit card = \$

NAME (please print)	EMAIL	PHONE
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CREDIT CARD (circle)	EXP DATE (mm/yy)	CREDIT CARD NUMBER
VISA	___ / ___	_____ - _____ - _____ - _____
MASTERCARD	___ / ___	_____ - _____ - _____ - _____
NAME ON CREDIT CARD (please print)		
AUTHORIZED SIGNATURE		

DELEGATE (optional):  will pick up my tickets for me.  
 PRINT full name of your delegate (must bring photo ID)

WHEN COMPLETE, EMAIL TO: [vhvolunteer@vch.ca](mailto:vhvolunteer@vch.ca) INCLUDE THE WORD 'CANUCKS' IN THE SUBJECT LINE